

**MVV Netze GmbH**

Luisenring 49  
68159 Mannheim  
T 0800 589 39 88  
ablesung@mvv-netze.de  
www.mvv-netze.de

Registered office and district court  
Mannheim - HRB 9177  
VAT ID No.: DE 223 674 591

Management:  
Volker Glätzer, Florian Pavel  
Chairman of the Supervisory  
Board: Dr. Hansjörg Roll

Dear customer,

So that your usage can be billed correctly, as your network operator we are obliged to send up-to-date meter readings to your energy supplier. Please use one of our feedback options for this, no matter which supplier you obtain your energy from and even if you have already sent your meter reading to your supplier.

**Don't forget:**

Please send us your meter readings by:  
**xx.xx.xxxx**

**Scan QR-Code for:**

English, Turkish, Polish,  
French, Portuguese,  
Italian, Ukrainian, Russian,  
العربية , Spanish



We are authorised to estimate your meter readings. Sending us your reading promptly will ensure that your supplier does not need to bill your usage on the basis of an estimate. Further information about network operators taking your meter readings can be found on our website at:

**[www.mvv-netze.de/faq-ablesung](http://www.mvv-netze.de/faq-ablesung)**

Kind regards,  
**MVV Netze GmbH**

**QUESTIONS?**

**MVV Netze GmbH**  
Luisenring 49  
68159 Mannheim  
T 0 800 589 3988  
E-Mail: [ablesung@mvv-netze.de](mailto:ablesung@mvv-netze.de)

**SENDER**

Last name

First name

Street/no.

Postcode/town

Telephone

Porto  
zahlt  
Empfänger

**Deutsche Post**   
**ANTWORT**

MVV Netze GmbH  
c/o Scanzentrum mhi  
Növerhof 20  
53804 Much

# Meter readings made easy.

Choose from the following options for sending us your meter readings - simply, conveniently and securely.



## Directly via your smartphone

Simply scan the QR code shown using your smartphone.

You might need to have a QR code reader.



## Simply via our website

- Visit us at: [www.mvvnetze.de/ablesung](http://www.mvvnetze.de/ablesung)
- Enter consumption point and serial number
- Enter meter reading and reading date



## Use our digital meter reading card by email and save CO<sub>2</sub>

We would be pleased to email you a meter reading card. For this we need your email address – you can provide us with this once you have recorded your meter reading via our website. **In this way you can actively help to save CO<sub>2</sub>.**



## Reply card by post

- Separate the reply card from this letter
- Fill in your meter reading and the reading date
- Make a note of the details on the record slip
- Send the card back to us free of charge

To make it easier to read your meter, visit [www.mvv-netze.de/zaehlerarten](http://www.mvv-netze.de/zaehlerarten) where you will find pictures and descriptions of our most common meter types.

### YOUR RECORD SLIP


Reading date

Day	Month	Year

Please return the completed card to us by:

Telephone (daytime):



Reading date

Day	Month	Year